

EMAIL+ AGENT

INSTALLERS GUIDE

BASIC SETUP
& FEATURES

BROUGHT TO YOU BY:



OVERVIEW

Cinegration Development created a better email system for Control4, allowing any message to be sent to any email with camera images! Customer email changed? No need to redo programming as you do with the current email agent - simply update the single email field.

FEATURES

- Stores a common email address that can be changed easily
 - Attach a camera snapshot image to the message
 - Proper email and text conversation grouping; all messages will come from the same address every time
 - Does not require Control4 4Sight
 - Can send up to 50 emails per day
 - History Report in driver
 - Can replace Email Agent in Composer Programming
- See FEATURES section for more details

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EMAIL+ AGENT

COMPATIBLE CONTROL4 SYSTEMS |

Functional with 2.9.1+ though certain features are designed specifically for 3.0+

CHANGE LOG |

Please visit <https://www.drivercentral.io>

DRIVER LICENSE ACTIVATION |

A single license will unlock as many instances of the driver as needed in your project. Cloud Driver is required to activate all DriverCentral licenses and trials. Here is a quick video that demonstrates the licensing process: <https://www.youtube.com/watch?v=-wVmB5wjbM&t=5s>

SHOWROOM AND FREE TRIAL |

All Cinegration Development drivers for Control4 come with a 7-day trial. Simply add the DriverCentral licensing driver along with this driver and you can fully test the driver before purchasing. Including Cinegration Development drivers in your showroom project will give you unlimited use without purchase.

WARRANTY & DISCLAIMER |

Cinegration strives to provide fully working drivers without defects. However, changes and bugs may be found. Because of this, any bug/maintenance update to this driver will be free of charge. Due to the ever-changing nature of computer and audio/video systems, if a new version of the Control4 software creates issues with this driver, or feature enhancements, an upgrade version will be provided for an additional expense or free as determined by Cinegration.

This driver contains code written by Cinegration LLC. Any modification to this driver without the express written permission or without the express consent by Cinegration will void all warranties, constitute a ban on all drivers released by Cinegration and potentially legal action.

EASY LICENSING & DRIVER MAINTENANCE



PROJECTS PORTAL

The projects portal is designed with the dealer in mind. Keep track of all of your licenses and projects while keeping your drivers current with ease. The portal is your license management system that allows for seamless control. Add, remove, rename projects or assign your brand new driver license to a customer project. You may even receive notifications if your projects have fallen offline in turn being more aware of your customers unexpected needs. You may also select to update drivers due for an upgrade, either per project or all projects found in the portal in just one click.

CLOUD DRIVER

Licensing your whole project without the need to type in a license key and more are handled by the Cloud Driver. The driver connects all of your driver central projects to the physical projects you are working on. The project token is the key that connects the project portal to the DriverCentral drivers in your project in order to activate licenses, activate showrooms, and even start free trials which come with all DriverCentral drivers. On top of that it lets you to update your drivers directly from the projects portal. It even allows the set it and forget it method by turning on the auto update features available in all DriverCentral drivers.



AUTOMATIC UPDATES

The aforementioned set it and forget it method. All DriverCentral drivers allow the dealers to turn on the Automatic Updates feature if desired. With this enabled you can rest assured that your customers have the latest features and software fixes implemented in their projects. To save time you may even use the Cloud Driver to turn all drivers with this feature in your project on or off with a couple of clicks.

Automatic Updates

On

EASY DEBUGGING

All of our drivers come with debug modes that can assist us in helping you if you ever run into any issues. If you ever need assistance with DriverCentral drivers or the site contact the Driver Ninja by visiting help.drivercentral.io

Debug Mode

Off

CONTROL4 DRIVER SETUP |

a. Add driver to project

Items

Locations Discovered My Drivers Search

email+

Local Online Certified Only [Clear Search](#)

Category: -- All Categories --

Type: -- All Types --

Manufacturer: -- All Manufacturers --

Control Method: All Methods Sort: Relevance

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Cinegration 8/29/2019 7:35 PM Local

b. Customize driver settings and notifications (*see the Features pages for more details*).

System Design

Connections

Media

Agents

Programming

Email/Text Notification Settings

Email: Service

Email: Customer

Email: Subject My Control4 Smart Home

c. You are now ready to use the programming tab to send out emails or texts based on selected events.

d. Once programming is complete Refresh Navigators

Your driver setup is now complete!

If you require additional assistance or are having some issues please visit our help desk:

<https://help.drivercentral.io>

We are always looking to improve our drivers. Please send your suggestions to:

info@cinddev.com

EMAIL/TEXT NOTIFICATION SETTINGS |

The email/text notifications set under the programming tab require an email address to send the email to. Here you may set both the Service email as well as Customer email preferences under the Email: Service and Email: Customer fields, respectively. You may also customize the subject line of the email in the Email: Subject field. In order to receive the notification to text enter the recipient's phone number followed by the correct carrier domain in the email section:

AT&T: [number]@txt.att.net (SMS), number@mms.att.net (MMS)

T-Mobile: [number]@tmomail.net (SMS & MMS)

Verizon: [number]@vtext.com (SMS)

Sprint: [number]@messaging.sprintpcs.com (SMS), number@pm.sprint.com (MMS)

Note: Verizon does not allow MMS via this method with our email service. Only SMS (no picture) alerts are allowed.

A test email may be sent to verify functionality by going into Driver Actions and selecting the Test Service Email or Test Customer Email

4sight NOT required!